

Delhi State Industrial & Infrastructure Development Corporation Ltd.

N-36, Bombay Life Building, Connaught Place, New Delhi-110001

HEALTH ASSIST TPA HELPDESK DETAILS

The Insurance Backed Cashless Medical Scheme for the period 29-07-2025 to 28-07-2026 shall be operated through M/s. Oriental Insurance Company Ltd. with Health Assist Insurance TPA Private Limited as the service provider. Health Assist Insurance TPA Pvt. Ltd (Service provider), can be contacted on the following numbers for all medical related problems/queries:

Name	Phone No.	Mail ID
Ms. Mansi Thapliyal, (CRM)	8287271242	corpdesk@healthassisttpa.com
Ms. Jasmeen (Coordinator)	8287954908	-
Ms. Anjali Dagar (Manager)	9289317581	crm@healthassisttpa.com
ADDRESS:		
WEBSITE: https://www.safewaytpa.in/		
Contact Number/Helpline No.	011-45451300	
WhatsApp Self Service No.	9650795079	
Helpdesk Email Id	corpdesk@healthassisttpa.com	
Kindly send the hospitalization / reimbursement intimation mail at	intimation@healthassisttpa.com	
Cashless Pre-authorization request at	info@healthassisttpa.com	
NOTE – Intimation to the TPA is mandatory at the time of hospitalization		

All employees are informed to note the above details. In case of any difficulty/ in-convenience, employees may contact the above listed officials of the TPA or the Personnel Division, HQ.

DSIIDC Desk

- 1) Email ID : dsiidcmedicalhelpdesk@gmail.com
- 2) Sh. Ashu Maggo, AG-II (M) : 9999729250
- 3) Sh. Sunil (M) : 9013741213
- 4) Telephone Nos. : 011-23314231- Ext 162/163